



AGREEMENT HIGHLIGHTS

Professional Security Guard Services

OECM #2024-476

Item	Description
Agreement Term	<p>Effective Date: April 4, 2025.</p> <p>Initial Expiry Date: April 3, 2030.</p> <p>Optional Extension(s): OECM has the option to extend the Agreement for up to two (2) additional years.</p>
Services Available Through This Agreement	<p>The agreement will offer OECM customers professional security guard services to ensure the safety and protection of all personnel, visitors, property, and assets at the Customer's premises as specified. The services shall align with industry best practices and meet the following requirements including, but not limited to:</p> <p>Security Guard Services:</p> <ul style="list-style-type: none">• Guard Deployment• Patrol Service• Access Control• Emergency Response• Surveillance and Monitoring• Incident Reporting• Customer Service <p>Personnel Requirements:</p> <ul style="list-style-type: none">• Licensing and Training - All security personnel must hold a valid Ontario Security Guard License as well as:<ul style="list-style-type: none">○ Ontario G Class Driver's License○ CPR (Level C)○ Standard First Aid with AED○ Use of Force○ WHMIS/GHS○ Non-Violent Crisis Intervention○ Mental Health First Aid (CMHA)○ Suicide Intervention (CMHA – ASIST)• Background Checks• Uniforms, Vehicles, and Equipment• Supervisory Oversight

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Services Available Through This Agreement	Technology and Innovation: <ul style="list-style-type: none"> • Use of surveillance and monitoring systems such as CCTV cameras and alarms • Incident tracking and reporting software • Mobile apps or tools for patrol logging and real-time communication 				
	Administrative and Reporting Requirements: <ul style="list-style-type: none"> • Development of a site-specific security plan for each customer site/facility • Attendance of period review meetings with the customer to discuss performance and improvements • If required, submission of performance reports based on Key Performance Indicators (KPIs) to the customer such as incident frequency and resolution times, patrol completion rates, and compliance with service schedules 				
	Special Services: <ul style="list-style-type: none"> • Scale up of service for special events, construction projects, or temporary security needs • Provision of additional staff or adjustment of schedules, if necessary, with minimal notice 				
	Please refer to Schedule 1 – Resources and Supplementary Provisions and Rates of the Master Agreement for a full description of all Professional Security Guard Services.				
Awarded Supplier Partners	Awarded Supplier Partners	Counties	Districts	Regions	Single Tier Location
	ASP Security Services	None	None	Durham Halton Peel York	Toronto
	Best Guard Security Inc.	None	None	Durham Halton Peel York	Hamilton Toronto
	G Force Security Inc.	All	All	All	All

Item	Description				
	Paladin Security Group Ltd.	All	All	All	All
	Sector Security Solutions Inc.	All	All	All	All
	Securiwatch Services Inc.	All	All	All	All