



AGREEMENT HIGHLIGHTS

Toner Cartridges and Related Services

OECM #2023-448

Item	Description
Agreement Term	<p>Effective Date: June 15, 2024.</p> <p>Final Expiry Date: June 14, 2028.</p> <p>Optional Extension(s): OECM has the option to extend the Master Agreements for one (1) additional period of two (2) years, which if exercised would bring the final expiration date of the agreement to June 14, 2030.</p>
Resources and Services Available Through These Agreements	<p>The Supplier will provide the following Resources and Related Services, including, but not limited to:</p> <p>Resources:</p> <ul style="list-style-type: none">• OEM Resources<ul style="list-style-type: none">○ The Supplier shall provide Customers with OEM Products. OEM Products refer to any new toner cartridge that was manufactured by the company which also manufactured the copier or printer. The Proponent proposing OEM Products it does not manufacture, shall ensure the Products are manufactured to the OEM's quality and performance specifications. Manufacturers shall meet a minimum of ISO 9001:2008 certification.• Remanufactured Resources<ul style="list-style-type: none">○ The Supplier shall provide Remanufactured Products that refer to any used OEM toner cartridge that has been refilled to meet or exceed OEM quality and performance specifications. They shall be free of any infringement on the Intellectual Property of the OEM. <p>Other Related Resources</p> <ul style="list-style-type: none">• Compatible Resources<ul style="list-style-type: none">○ The Supplier should provide Compatible Resources to Customers. Compatible Resources refer to any new toner cartridge that was manufactured by a third-party manufacturer and not by the OEM that manufactured the copier or printer. Compatible Resources shall meet or exceed OEM quality and performance specifications.• Bio-Toner Resources<ul style="list-style-type: none">○ The Supplier should provide Bio-toner Resources to Customers. Bio-toner Resources shall be manufactured to OEM standards in quality and performance which incorporates the use of agricultural raw materials such

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Resources and Services Available Through These Agreements	<p>as corn or soy in the production and or final assembly of the cartridge, including casings, components and or toner.</p> <ul style="list-style-type: none"> • Resource Kits <ul style="list-style-type: none"> ○ The Supplier should provide Resource Kits (e.g. drum kits, maintenance kits, fuser kits, image kits, etc.). <p>Related Services:</p> <ul style="list-style-type: none"> • Resource Recycling Program <ul style="list-style-type: none"> ○ The Supplier shall have a robust recycling program available to Customers. The recycling program can be provided by either a Supplier or third-party Product recycling provider for all used and/or empty and/or end-of-life Products from the Customer's locations. • Product Warranty <ul style="list-style-type: none"> ○ All Products must be covered by the original manufacturer's warranty, understanding OEMs may apply various warranty terms and conditions. The Supplier shall provide full manufacturers' warranty coverage on all Products to the Customers, from the date of receipt or acceptance of the Products. • Equipment Warranty <ul style="list-style-type: none"> ○ The Supplier shall warrant that the use of Remanufactured Products will not void any Manufacturer's warranty on Customer's equipment. • Testing (Internal and External) <ul style="list-style-type: none"> ○ Customers reserve the right to request the Supplier to provide a Product in order to conduct technical and functional compliance testing, or to have Products tested by an external third-party testing organization. 																
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